Leading ERP Software Company + Master of Project Academy

"We certainly had improvements due to the project management training, certification, and other initiatives."

VP, Services Delivery

Industry
Enterprise Software
Location
Headquarters in Germany
Company Headcount
100,000+

Leading ERP Software Company

Leading ERP Software Company trained 50 employees in project management with Master of Project Academy

Our client is a multinational software corporation headquarters in Germany, that develops enterprise software to manage business operations and customer relations. The company is especially known for its ERP software. The company has over 425,000 customers and 180 reginal offices around the world.

Growing Project Management Competence among Services Delivery

When our client's Services Division decided to improve project management competence, they opted for Master of Project Academy project management training programs. 50 participants having different seniority levels and including the following roles attended the CAPM project management training program.

Can you please select your role in the organization?

- Program Manager
- Implementation Project Manager
- Technical Support Analyst
- IT Project Consultant
- Travel Manager
- Technical Consultant
- Project Management Consultant
- Customer Advisor
- Services Manager



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Issues: 71% of the respondents reported that schedule delays, and 14% of the respondents reported that budget overruns were the top project management issues.

Based on the post-training assessment, 86% of the respondents reported that budget overruns and schedule delays were the top project management issues before the training.

Step-by-Step Project Management Excellence

Master of Project Academy tracked the process of the participants and provided interim reports to client's management whenever needed. New participants were added to the program based on the progress and outcome of the results from the first group.

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"Most of the participants have taken their certifications."

VP, Services Delivery

Upon completing the training program, many of the participants pursued acquiring CAPM project management certification. "Most of the participants have taken their certifications, we had a couple of failures though." VP of Services Delivery says.

Post-Competence Improvement Program Results

Project management processes in an organization require ongoing improvement cycles – you cannot measure the benefits over the night. Therefore, we have surveyed the program participants one year after the program's inception.



100% of the respondents reported that they feel better skilled for their day-to-day project management work.

The following graphs show the respondents' answers for three performance-based questions.

Did the Master of Project Academy Training change your approach to your daily project work?

I feel that I am better skilled in my day-to-day project work after the training.





86% of the respondents reported that the overall project management competence of the organization improved.

I saw that the training program improved the overall project management competence of the organization.



