Government Agency + Master of Project Academy

"My PM's can now create and use schedules, in turn, can keep their projects on schedule, and finally, can forecast delays before they occur."

Team Leader, Project Management Office (PMO)

Industry Government

Location Headquarters in Arlington Virginia

Company Headcount 3,000+

Government Agency

Government Agency trained 35 employees in Microsoft Project[®] with Master of Project Academy

Our client is a government agency providing administrative and management support to multiple national defense components and military departments. Agency has approximately 3,200 employees, performing a wide range of essential administrative and management services in support of operations, allowing agency's customer agencies and offices to focus exclusively on their core missions.

Growing the Project Scheduling Competence among the Organization

When the agency decided to improve project scheduling competence among the project management professionals, they opted for Master of Project Academy project management training programs. 35 participants having different seniority levels and roles attended the MS Project training program.

Issues: Respondents reported that **schedule delays and lack of MS Project knowledge** were the top project management issues. Based on the post-training assessment, respondents reported that schedule delays and lack of knowledge by the PM's on how to use MS Project or create schedules in general in particular are the top project management issues

Instructor-led Microsoft Project® Virtual Training Program

Upon discussion with the Training Manager, one-day MS Project foundations virtual class training program has been proposed for the agency. Since there were 35 participants, there had been two group classes.

Participants have attended a total of eight hours of MS Project Virtual

class. See the feedback snapshot of the participants at the end of each

virtual class.

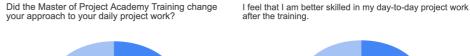
Cedric: wonderful job jeyaharan: good job James A.: was enjoyable! David: good job Dan: Thanks for all the info! Tina: Thank you Irfan: thanks much! Greg: good job Pamela: you've covered everything for me Justin: Great training session. Pamela: thank you, great class Zaira: Thank you! Monique: The class was great!!! Robert: Excellent thank you. Justin: Thank you Crystal: Thank you, very helpful! Jennifer: The class was great Pamela: happy holidays Monique: Thank you!!! Elizabeth N: Thank you!

Post-Competence Improvement Program Results

Participants have been asked to respond to a one-minute - five

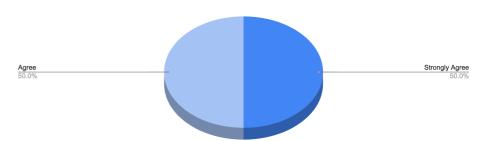
questions survey after the training.

The following graphs show the respondents' answers to three





I saw that the group training improved the overall project management competence of the organization (e.g., better project results, on-time, and on-budget project delivery, etc.)





100% of the respondents reported that they feel **better skilled for their day-to-day project management work.**



100% of the respondents reported that the overall project management competence of the organization improved.

"I have a better insight into the functionality/features. I am

better at identifying the

Project Manager

pros/cons of MS Project and discovered new shortcuts"