

## Electric Utilities Company + Master of Project Academy

*“The training has been pitched at the right level and went very well.”*

Project Management Office (PMO) Manager

**Industry**  
Electric Utilities

**Location**  
Headquarters in Rosemead,  
California

**Company Headcount**  
10,000+

## Electric Utilities Company

### Electric Utilities Company trained 18 employees in Microsoft Project® with Master of Project Academy

Our client is the subsidiary of a large international company. The company is the primary electricity supply company for much of Southern California. It provides 15 million people with electricity across a service territory of approximately 50,000 square miles.

#### Growing the Project Scheduling Competence among the PMO

The client’s Project Management Office (PMO) had Project Managers and Schedulers. Project Managers (PMs) were executing and managing day-to-day project management activities. In case any schedule update is needed, PMs were sending information to Schedulers to update the project schedule.

When the client’s Project Management Office decided to improve project scheduling competence among the PMs, they opted for Master of Project Academy project management training programs. 18 participants having different seniority levels and roles attended the MS Project training program.

Based on the post-training assessment, 100% of the respondents reported that schedule delays were the top project management issues before the training.



**Issues:** 100% of the respondents reported that **schedule delays** were the top project management issues.

What were the biggest issues in terms of project management in your organization before the training?



## Virtual + Self-Paced (Hybrid) Microsoft Project® Training Program

Upon discussion with the PMO Manager, one-day MS Project foundations virtual class and access to the self-paced MS Project Training program have been proposed for the client.

18 participants have attended a total of eight hours of MS Project Virtual class in two days – four hours in each day.

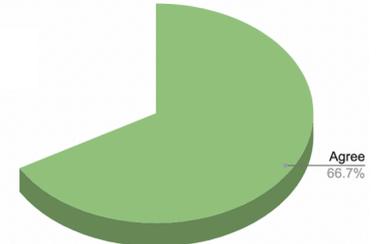
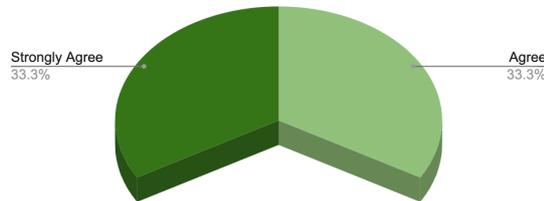
### Post-Competence Improvement Program Results

Participants have been asked to respond to a one-minute – five questions survey after the training.

Performance-related questions are on a 1-to-5 scale where 1 represents “strongly disagree” and 5 represents “strongly agree”. The following graphs show the respondents’ answers.

Did the Master of Project Academy Training change your approach to your daily project work?

I feel that I am better skilled in my day-to-day project work after the training.

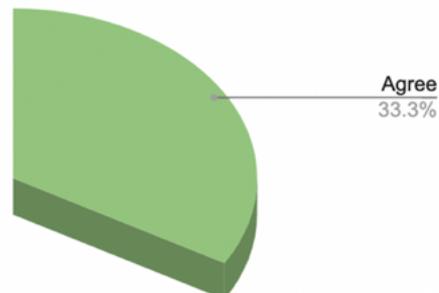


**67%** of the respondents reported that they feel **better skilled for their day-to-day project management work.**



**33%** of the respondents reported that the **overall project management competence of the organization improved.**

I saw that the group training improved the overall project management competence of the organization.



Unlock the undiscovered project delivery competence of your organization.



Master of Project Academy